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Mr Darren Millar AM  
Chair of the Public Accounts Committee  
National Assembly for Wales  
Cardiff Bay  
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Dear Darren

## **FOLLOW UP WORK ON AMBULANCE SERVICES AND UNSCHEDULED CARE**

Thank you for your letter of 28 February 2012 relating to the petition on the provision of ambulance services in Monmouthshire.

Your query is a timely one as I am actually undertaking follow up work on unscheduled care services at present. The work involves gauging the progress that health boards and the Welsh Ambulance Trust are making against recommendations identified in my previous report "*Unscheduled Care: A Whole Systems Approach*". The work is being taken forward through local audit plans and includes examination of patient handovers at emergency departments.

The findings will initially be reported to each of the individual NHS bodies concerned but I fully expect to prepare a national summary from this work later in the year, as indicated in my recent briefing to the Committee on my programme of value for money studies.

I trust that this is helpful.

Yours sincerely

**HUW VAUGHAN THOMAS**  
AUDITOR GENERAL FOR WALES